



Department of Medicaid

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TO: Contracted Managed Care Organizations
Contracted MyCare Ohio Plans
Contracted OhioRISE Plan

FROM: James Tassie, Deputy Director
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DATE: February 1, 2023

SUBJECT: Ordering, Referring and Prescribing (ORP) Requirements

42 CFR 455 Subpart E states *"The State Medicaid agency must require all claims for payment for items and services that were ordered or referred to contain the National Provider Identifier (NPI) of the physician or other professional who ordered or referred such items or services."*

- Managed care entities (MCEs) must require an ordering, referring, or prescribing provider's NPI on a claim for any service that requires an order, referral, or prescription.
- MCOs must have system edits in place to accommodate this requirement. The ORP NPI must be accepted on the claim and then sent to ODM on the encounter. The ORP NPI data will be collected by ODM.
- ODM requires the NPI of the ordering practitioner for all services billed on a professional claim that are performed by providers in accordance with Ohio Administrative Code (OAC) Agency 5160, with the following allowances:
 - Federally Qualified Health Center (provider type 12) – an ordering provider is needed only for physical therapy, occupational therapy and speech therapy.
 - Medicaid School Program (provider type 28) – an ordering (or referring) provider is needed only for physical therapy, occupational therapy, speech language pathology and audiology services. (This does not pertain to MCOs.)
 - Clinic (provider type 50) – an ordering provider is needed only for therapy, DME and laboratory services.
 - Institutional claims include an attending NPI and are not required to have an ORP on the claim.
- ODM fee-for-service (FFS) requires an ORP provider NPI to be included on all waiver service claims. In FFS, this is the individual's attending physician who signs off on the individual's plan of care. As a best practice, MyCare Ohio Plans (MCOPs) may require an ORP NPI be included on waiver service claims, with the exception of self-directed waiver services.

Questions from MCOs/MCOPs related to this communication should be sent to ManagedCarePolicy@medicaid.ohio.gov.
Questions from the OhioRISE Plan related to this communication should be sent to OhioRISEPolicy@medicaid.ohio.gov.